#### **OUR COMPREHENSIVE PLANS OFFER:**

- One, two or four routine maintenance visit(s) per year ensure that your system is always in excellent working order.
- Priority Express appointments for routine maintenance visits or service calls.
- Option to exchange a routine maintenance visit for a service call. (Gold and Platinum Members Only)
- A 25% Discount on parts, service labor and trip charges.
- A 25% Discount on required annual inspections.
- A 25% Discount on all additional
   Mobility Maintenance & Service Plans at the same location of equal or lesser cost.
- Peace of mind...knowing that you are proactively protecting your investment by keeping it properly maintained and preventing breakdowns, so that it will always be performing well when you need it the most.





**Customer Satisfaction Guaranteed** 





## Visit the Largest Home Elevator and Stairlift Showroom in the USA!

Serving the Tri-State Area, Mobility Elevator & Lift Co. is an authorized dealer for the following premier elevator, stairlift, wheelchair lift, platform lift, material lift & dumbwaiter Manufacturers: Acorn, Bruno, Handicare, Matot, PFlow Ind., Pneumatic, Precision, Savaria/Concord, ThyssenKrupp Access, Waupaca.

Call the specialists in accessibility lifts for barrier-free design. Mobility Elevator & Lift Co. provides you with specifications, sales, rentals, installations and 24 hour service for home & public sites.

Mobility Elevator & Lift Co. 4 York Avenue West Caldwell, NJ 07006 Toll-Free: (800) 441-4181 Phone: (973) 618-9545

Fax: (973) 618-9638

MaintenancePlans@mobilityelevator.com

Mobility Elevator and Lift Co. is a leading supplier and installer of lifts and elevators. We offer a complete line of LU/LA and residential elevators, incline wheelchair platform lifts, vertical accessibility lifts, and stairlifts. Innovations by Mobility's engineering and design staff have become recognized standards by which all accessibility lifts are judged. Our service personnel and technical support staff are among the best trained in the industry.

Mobility Elevator & Lift Co. has been in business for over 32 years and is an Accredited A+ rated member of the Better Business Bureau.



# PROTECT YOUR INVESTMENT WITH A MOBILITY COMMERCIAL MAINTENANCE & SERVICE PLAN.



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## Why Should You Purchase a Mobility Maintenance & Service Plan?

Now that you've had your Mobility Elevator or Lift installed, you'll want to give it the care and maintenance it deserves to keep it in excellent running condition. Most parts and labor are covered within the first few months of purchase, but it is important to review your warranty and then extend your coverage in order to protect your investment. Proactive maintenance and proper care of your unit are critical to keeping your system in excellent working order...when you need it the most.

Mobility Maintenance & Service Plans are designed to offer one, two or four routine maintenance visits per year to keep your system in top condition, along with the added bonus of a 25% discount on all parts, service labor, and trip charges. As an extra bonus, we also include a 25% discount on any required annual inspections. Plus, if you have two or more Mobility Systems at the same location, you also receive a 25% discount on subsequent Mobility Maintenance & Service Plans of equal or lesser cost. In addition, you move to the top of the list with Priority Express appointment scheduling for maintenance visits or service calls.

#### How Do I Make an Appointment?

Our plan members benefit from high savings and peace of mind that their system is being maintained regularly...and is much less likely to experience an interruption in operation or need costly service and repair. With any Mobility Maintenance & Service Plan, you have the option to call us during our regular business hours to schedule an appointment at your convenience. We will also send you a reminder notice that your Plan is due for renewal and offer you the choice to either continue with your present plan or change it to a different Plan, if that best suits your needs.

#### What Types of Plans Are Available?

### Mobility Elevator & Lift Offers Three Plans Designed to Suit Your Needs:

Mobility Silver Plan — Offers one (1) routine maintenance visit each year. A 25% Discount can be used on any service call during the contract term on any parts, labor, and trip charges incurred. A 25% Discount on required annual inspections. A 25% Discount on all additional Mobility Maintenance & Service Plans at the same location of equal or lesser cost. Priority Express appointments for maintenance visits or service calls.

Mobility Gold Plan — Offers two (2) routine maintenance visits each year. A 25% Discount can be used on any service call during the contract term on any parts, labor, and trip charges incurred. Additionally, one maintenance visit can be exchanged for a service call of up to one hour. A 25% Discount on required annual inspections. A 25% Discount on all additional Mobility Maintenance & Service Plans at the same location of equal or lesser cost. Priority Express appointments for maintenance visits or service calls.

Mobility Platinum Plan —Offers four (4) routine maintenance visits each year. Three of the four maintenance visits can be exchanged for service calls with Unlimited Labor Time Included! A 25% Discount on any parts. A 25% Discount on required annual inspections. A 25% Discount on all additional Mobility Maintenance & Service Plans at the same location of equal or lesser cost. Priority Express appointments for maintenance visits or service calls.

## What Is Covered During a Typical Routine Maintenance Visit?

Our trained technicians are the best in the field. Here are some examples of the maintenance, tests and checks that will be performed during routine maintenance to ensure your system is running smoothly and safely:

- Test and adjust system & safety switches
- Check wiring harnesses
- Lube chain drive system
- Clean and lube main & inside rollers
- Tighten bolts for main rail & platform
- Test emergency stop functions
- Check & adjust running clearances
- Run and test overspeed systems
- Check battery charging system
- Clean all sensors
- Operate unit at least 6 full runs
- Test back-up lighting system

#### How Do I Sign Up?

Call us now to become a Mobility Maintenance & Service Plan member today. Our knowledgeable staff is ready to assist you in selecting the right Plan and in taking this important step to ensure the smooth, safe and continuous performance of your elevator or lift.

Toll-Free: (800) 441-4181, Ext. 28 Phone: (973) 618-9545; Fax: 973-618-9638 Open Mon.- Fri. / 8:00 a.m. to 5:00 p.m.